

NEW FROM



With one call, you showed me how to control my son's Internet access



Without even being in the same room, you removed my PC virus.



With your OnSite service, I've gone wireless - without the hassle!



PrestoTM

PC problems solved

We all love PCs when they work, and hate them when they don't.

PrestoTM is here to solve your PC problems by giving you telephone help and advice any time, day or night. For more complex issues we can use our on-screen, secure

remote take-over tool, or come to your home instead if you prefer.

Our payment methods are just as easy. You can pay for each incident as it arises, or choose an annual membership - whatever's best for you.

Available 24/7*



OnCall

To solve your issues, our qualified Service Agents are always just a phone call away 24/7. We can also use the latest secure remote take-over tool to fix the problem right in front of you. Nothing could be easier.



OnSite

A Presto Technician can visit your home between 9am - 6pm, usually the day after your call. For a little extra, we can even come along in the evening or on a Saturday.

Presto's fixed, clear and low pricing means no nasty surprises.



OnCall Options

- Simple telephone advice (e.g. add parental controls) **£19**
- More serious or complex issues (e.g. remove virus) **£39**



OnSite Options

- Includes help, support, and Onsite Technician **from £79**



Annual Membership

- All OnCall support for a year ... **from £79**
- £79 with a new Dell PC
- £99 if bought separately

All prices include VAT

Call **0870 353 3300**
or visit **www.dell.co.uk/presto**

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* Except December 25th.